



hampson hughes
SOLICITORS



e-guide

Holiday illness & injury claims

Find **useful information**
and **advice** in this **e-guide**.

If you have any questions while abroad,
call us on **+44 (0)151 242 1073** (UK time *Mon-Fri: 9-5.30*)
or email info@hampsonhughes.co.uk



Has illness or injury ruined your holiday? Claim an average of £2,500 per person...

If you have suffered a non-fault injury or you have fallen ill due to negligence on behalf of your tour operator on an all-inclusive package holiday, you could be entitled to claim personal injury compensation!

Our downloadable guide aims to give you a brief overview of holiday illness and injury, as well as an insight into what evidence you will need in order to start your holiday illness or injury claim with Hampson Hughes Solicitors.

So, were you ill or injured on holiday?

There are numerous factors relating to **poor food** and **hygiene standards** within your hotel that may **cause you to become ill**. Be cautious if you notice any of the following:

- Food that has been left uncovered for long periods of time
- Restaurant staff not wearing gloves when handling foods
- Hot food being added to trays of cooler food
- Food that has been reheated from an earlier meal service
- Drinks that have been watered down with local tap water
- Ice in drinks made from local tap water
- Stray cats and/or other wild animals walking around the hotel and grounds

Depending on the type of holiday illness that you have contracted, and depending on your level of exposure, your symptoms may develop within an hour or days. An illness abroad is often mistakenly believed to be an expected possibility whilst travelling – but this is not the case! **If you have experienced any of the following symptoms, you could be entitled to holiday illness compensation.**

- Nausea
- Vomiting
- Fever & chills
- Abdominal pain
- Muscle weakness/stiffness

You may suffer a non-fault injury during any part of your package holiday; examples of holiday injury include:



In-flight

- Scolding due to flight attendant negligence
- Injuries resulting from poorly secured overhead luggage
- Slip, trip, or falls due to obstacles blocking the stairway or the aisle



During transfer to/from the airport

- Slip, trip or falls due to obstacles in the aisle
- Injuries sustained from a road traffic accident
- Injuries resulting from poorly secured overhead luggage



At your hotel

- Slip, trip, or falls due to wet or uneven surfaces
- Slip, trip, or falls due to obstacles or poor maintenance in and around the hotel grounds
- Injuries resulting from poorly secured sun loungers and parasols



On an excursion

- Injuries sustained during sporting activities
- Injuries sustained from a road traffic accident

What evidence will you need to support your claim?

Wherever possible, we advise gathering evidence to support your holiday illness or injury claim.

- Report any instance of your holiday illness or injury to your holiday rep and hotel
- Request that your comments are officially noted – request a copy
- Take photos or videos showing any suspected poor maintenance, objects or wet floors that cause your injury
- Take photos or videos showing any suspected poor food and hygiene
- Keep receipts for any out of pocket expenses you may incur
- Keep note of any relevant times, dates, and names

Start your package holiday claim today!

Our dedicated travel law team have secured compensation from the likes of Thomas Cook, First Choice, Red Sea Holidays and TUI, but to name a few. If you have experienced holiday illness or injury, speak to our experts today and find out if you're owed thousands in compensation!

Call **+44 (0)151 242 1073** (UK Time *Mon-Fri: 9-5.30*)
or email info@hh-law.co.uk

